



WASHINGTON  
COUNTIES  
RISK POOL

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## Management & Supervisory Training 201

Join us for this **two-day** workshop. Explore higher level management and employment law-related topics, taught by Connie Poulsen and Mike Bolasina. **This workshop builds on the basics presented in 101 and was created for those who have already attended Management and Supervisory Training 101.**

### About This Course

Managing a workforce poses challenges but also has rewards. Seasoned instructors with real workplace experience help navigate veteran managers/supervisors through this curriculum, addressing issues public-sector managers and supervisors frequently face.

#### First Day - Connie Poulsen 9:00 – 4:00

*Lunch will be provided*

- 📁 Motivating your workgroup
- 📁 Successful Delegation
- 📁 Handling Conflict
- 📁 Decision Making (avoiding unnecessary risk)

#### Second Day - Mike Bolasina 9:00 – 3:30

*Lunch on your own*

- 📁 Look Before You Leap
- 📁 Today's Sizzling Hot Employment Topics
  - 📁 Retaliation
  - 📁 Religious Accommodation
  - 📁 Sexual orientation/gender identity
  - 📁 Age Discrimination

### Class Location

Jefferson County  
Franklin County  
Chelan County

### 2017 Dates

May 17-18  
June 19– 20  
September 14-15

### Registration

Please register *online* at [www.wcrp.info](http://www.wcrp.info): click on the Training tab, then select WCRP Events & Training Online Registration Form. Site address and driving directions are provided with your online registration confirmation.

**Fee:** *No charge* for Member County Attendees

**6 CPO CORE CREDITS!**

**Questions:** Contact Hanna Braennstroem: 360-292-4482 or [hanna@wcrp.wa.gov](mailto:hanna@wcrp.wa.gov)

### The Instructors

**Connie Poulsen** comes to us from a 25 year career with Xerox Corporation. She has previously taught at Peninsula College and owns her own business, Poulsen Management Training and Consulting. Connie holds Bachelors and Masters degrees from California State University, Long Beach.

**Michael Bolasina** is a labor and employment law attorney with the Seattle law firm Summit Law Group. He received his law degree from New York University in 1989.